

Contents

LIST OF BASIC ACRONYMS AND ABBREVIATIONS.....	5
1. INTRODUCTION.....	6
1.1. GENERAL APPROACH TO STAKEHOLDER ENGAGEMENT.....	6
1.2. PROJECT DESCRIPTION	7
1.2.1. <i>Project Location</i>	7
1.2.2. <i>Project Components</i>	9
1.3. PREVIOUS CONSULTATION AND DISCLOSURE ACTIVITIES	9
2. STAKEHOLDER ENGAGEMENT LEGAL REQUIREMENTS	11
2.1. NATIONAL REQUIREMENTS	11
2.2. EBRD REQUIREMENTS.....	11
3. STAKEHOLDER IDENTIFICATION AND ANALYSIS	12
3.1. STAKEHOLDER IDENTIFICATION AND ANALYSIS	12
3.2. KEY INFORMANT INTERVIEWS.....	14
3.3. ENCOURAGING THE PARTICIPATION OF VULNERABLE GROUPS	15
4. STAKEHOLDER ENGAGEMENT PROGRAMME.....	16
4.1. OVERVIEW.....	16
4.2. ROLES AND RESPONSIBILITIES.....	16
4.3. SAFEGUARDS OFFICER	16
4.4. ACTIVITIES, DOCUMENTS AND INFORMATION TO BE DISCLOSED	16
5. GRIEVANCES AND REPORTING	20
5.1. GRIEVANCE MECHANISM	20
5.2. MONITORING AND REPORTING	22
ANNEX 1: LIST OF IDENTIFIED NGOS IN THE PROJECT AREA	23
ANNEX 2: GRIEVANCE REGISTRATION FORM	25

LIST OF FIGURES

Figure 1: Map of Study Area 7
Figure 2: Proposed Location of WWTP and the Surrounding Facilities 8
Figure 3: Catchment area of Daoura/Bourj Hammoud WWTP 9
Figure 4: Grievance Process..... 21

LIST OF TABLES

Table 1: Stakeholder Identification and Analysis..... 12
Table 2: Approaches to ESIA stakeholder engagement in line with Covid-19 restrictions..... 17
Table 3: Project stakeholder engagement implementation timescales and responsibilities..... 18

List of Basic Acronyms and abbreviations

BMLWE	Beirut and Mount Lebanon Water Establishment
CDR	Council of Development and Reconstruction
CLO	Community Liaison Officer
EBRD	European Bank for Reconstruction and Development
EIA	Environmental Impact Assessment
ESIA	Environmental and Social Impact Assessment
GoL	Government of Lebanon
MBBR	Moving Bed Bioreactor
MOEW	Ministry of Energy and Water
PM	Project Manager
PR	Performance Requirements
SEP	Stakeholder Engagement Plan
WWTP	Wastewater Treatment Plant